

Tom Techie

Address, City, State Zip
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Career Summary

IT Professional with a successful track record of researching new technologies and making swift, cost-effective decisions. Intensive experience in data storage systems and architecture. Entrepreneurial, with a natural ability to assess an organization's overall IT needs and make decisions accordingly. Hands-on experience with the ability to quickly troubleshoot problems and implement solutions.

Languages and Software

Active Directory, C, Caldera & Redhat, Citrix Metaframe, Crystal Reports, DHCP, DNS, Exceed, Exchange, Forte for Java, ICA & RDP, Linux, MS Office, NAI SnifferPro, NextPOS, NTrigue, NSI DoubleTake, NT4x, pcAnywhere, Photoshop, Quicken POS Retail Edition, SMTP, Solaris 2 x/7/8, SunOS 4/1x, Symantec Ghost, TCP/IP, TSE4, Visio, XP, FLM, VFM, DLM.

Hardware

Cisco 1600, 2500, 2600, 3600 Routers, Digital Link DSU's, HP/Compaq Rack Mount Servers, IBM ThinkPad, Linksys Wireless Access Router, Netapp Filers.

Vegetarian Restaurant, City, State

October 2004 – Present

Co-Owner

Establish the business goals, handle purchase of all restaurant equipment and ingredients, as well as purchase all Point of Sale products. Installed Citrix Remote system to aide troubleshooting. 4000 Square Foot Restaurant with 150 seats and 12 staff members. Revenues of \$750,000 per year.

Outstanding Building Supply, City, State

March 2007

Independent IT Contractor

- Researched various inventory management POS Software packages and identified QuickBooks as the best solution. Resulted in a 70% reduction in inventory orders on a weekly basis and served as a theft deterrent.
- Built and deployed Vmware GSX Server, Microsoft Exchange Server, File Server, POS Application Server and Failover Server.
- Implemented on-site data backup hardware and software and an offline backup policy.

Investment Banking Firm, City, State

March 2001 – October 2004

Global Architecture & Engineering

Provided cost effective global engineering solutions to all DAS, NAS storage related systems for Investment Banking Firm. Researched and implemented innovative and cost effective methods of utilizing various storage products. Lead engineer of Data Recovery effort following unanticipated disaster.

- Engineer responsible for coordinating all end-user backup and storage needs. Conducted meetings with internal clients to understand their business needs, technical needs and resource requirements. Identified and met with appropriate vendors and acted as an advocate for the internal client and organization.
- Partnered with Netapp to refine new Ontap software (Snapmirror, Fpolicy) for Lehman Brother's use and global company-wide deployment.
- Evaluated and tested various vendor automated HSM solutions which resulted in a deferral of additional storage purchase and reduced overall expense for data storage by 25%.
- Performed intensive testing on various software packages including NuvIEWS FLM, StorageX, Veritas DLM, Computer Associate's Brighstor, Sitestor, and Symantec's Norton Antivirus before successfully deploying them to select businesses.
- Evaluated and implemented a universal migration tool to facilitate migrating non-essential storage data from Windows DAS Network Appliance to Network Appliance R150 Storage.

- Installed NSI Double-Take Storage Replication for small branches, thereby reducing overall replication bandwidth overhead by 50%.
- Evaluated and defined Netapp Storage, Compaq NAS storage line for all remote sites and disaster recovery data centers. In the event of a system failure, transition to production data stored in the data recovery center would be seamless and have virtually no noticeable delay for the majority of users on the system.

Large Financial Firm, City, State

January 2000 – February 2001

Web Engineering & Infrastructure

Utilized Microsoft-Centric technology infrastructure and IIS web services to address client's business challenges.

- Successfully migrated a highly visible multimillion dollar web hosting initiative into Financial Firm's new IPLEX 2 infrastructure environment for the entire business life cycle.
- Lead Engineer of Financial Firm's World Wide Securities Web Hosting from Infrastructure, Proxy, SSL, Big IP load balancing, application connectivity and LDAP authentication.
- Created a program which helped users easily self-diagnose PC and network problems resulting in 50% fewer calls to the helpdesk and increasing the user's confidence in troubleshooting problems.
- Planned next generation Web technology and researched third party software tools to enhance its functionality.
- Evaluate IIS 5.0, conducting regression testing of IIS 5.0 vs. IIS 4.0, and defining migration paths between the systems.

Systems Administrator

June 1999 – January 2000

Provided hardware and software support, train employees, and maintain desktop/laptop configurations for 250+ users. Supported and ensured satisfaction to 10 top Managing Directors.

- Monitor and maintain connectivity of Application Servers (Compaq Proliant 6500), resource domain servers, Cluster Servers, print and web servers and Client PC's on a day-to-day basis.
- Involved in a project of migrating to a new SOE standard. Created an optimal strategy of quickly deploying users to the new 2020 standard in an enterprise environment.
- Responsible for a research and development project of building an IIS 4.0 web server for each individual team member.
- 2nd level support for the Financial Derivative Controller division on a day-to-day basis.

Capital Group, City, State

July 1998 – January 1999

LAN Administrator

Provide hardware, software, LAN/WAN, and train employees in an NT-based environment. Employed part-time while completing college.

Education and Certification

Prestigious University • B.A. Political Science 1999

Microsoft Certified Systems Engineer